



## **FAQ's - The Triton Tabletop Drink Dispenser Distributed by Glacier Design Systems, Inc.**

### **1. What are Tabletop Drink Dispensers used for?**

To serve beverages (beer, soft drinks, cocktails, wine...) to groups of drinkers in bars and restaurants. They are portable so they can be taken out to the tables where they become a fun focus point for a party of customers.

### **2. What's the advantage over a pitcher?**

Our tabletop dispensers draw a lot of attention and they are fun to use. They also hold more drink than a pitcher and they are a perfect support for a brand. In business terms they increase drink turnover, they free-up your bar staff for other tasks and they provide excellent P.O.S. promotion.

### **3. Are they durable?**

Yes, all our dispensers are designed with the bar professional in mind. They are manufactured from food-safe and impact-resistant plastics. And if any one component eventually breaks or becomes worn it may be purchased separately as a spare.

### **4. Doesn't the drink warm up? Doesn't it loose its fizz?**

Not noticeably within the recommended usage time, approximately one hour. This is due to the insulating properties of the FDA polycarbonate used in the manufacture of our dispensers. We also offer several cooling options.

### **5. Are they hygienic?**

Yes, very. There is no hand or mouth contact with any of the components which come into contact with the drink. Also, our dispensers are easy to wash, and may be taken apart for in- depth cleaning.

### **6. Are they food-safe?**

All our dispensers comply with the European legislation for materials in contact with food (Directive 2002/72/CE and later amendments) and the legislation of the Food & Drugs

Administration (FDA) of the United States of America (CFR 21, 177.1580). Also, all components destined to be in contact with drink are free from adhesives or solvents.

### **7. How many models are there?**

Two dispensers (3L and 5L).

### **8. Do you offer a product warranty?**

Our dispensers are guaranteed against all defects of manufacture, in materials and workmanship, during a period of one year from date of purchase.

### **10. What's new about the Triton dispenser?**

The Triton is a durable and easy-to-use dispenser designed specifically for heavy-duty use in bars and restaurants: 3 taps for simultaneous dispense, generous capacity (5L = 180 ounces or 11+ pints) integrated cooling block, high impact resistance (4 mm polycarbonate), excellent brand visibility, stackable components for easy storage, and a range of free customization options. See [\[video\]](#)

### **11. Is there a user manual for the Triton dispenser?**

Yes, you can download it [\[here\]](#)

### **12. How do you wash the Triton dispenser?**

Please refer to the instructions in our [\[User Manual\]](#). You can also see our [\[cleaning video\]](#)

13. Can you stack empty Triton dispenser?

Yes, the different components may be stacked for easy storage when the dispensers are not in use. Here is an [\[example\]](#).

For more information, please contact Glacier Design Systems, Inc. at (877) 617-BEER (2337)